

ARNOLD CLARK TERMS OF HIRE

Normal terms and conditions of rental apply at all times. All rates include VAT and insurance and are subject to availability. Despite the inclusion of insurance, an excess will be charged for any vehicle damage. Insurance cover is for UK mainland only unless clearance is granted prior to rental. Rate reductions are available for renters providing their own insurance cover (please ask for details). Rates include breakdown recovery.

Drivers

Drivers must be aged 23 years or over. Drivers aged 23–24 can hire up to a SUV type car, including automatics and estates, or a group B van. Drivers aged 25 or over can hire all other vehicle groups. For drivers aged 23–24 a young driver supplement of £20 per day will be chargeable at all branches and will be required when booking online. Drivers over 80 will be asked to provide medical proof that they are fit to drive.

EU and International Drivers

EU licence holders not residing in the UK must bring a domestic driving licence and either a passport or ID card.

EU licence holders who are residents in the UK must bring with them a domestic licence, passport or ID card and proof of UK address. This can be two bills or one bill and another form of photographic identification, preferably a passport. We also accept utility bills and bank or credit card statements that have been issued in the last three months.

Drivers from outside the EU must possess a valid domestic driving licence with an English translation. If the English translation is not available, an international driving permit is required in addition to a domestic driving licence.

A passport must also accompany a domestic driving licence.

Fuel

All our rental vehicles run on either unleaded or diesel fuel. All vehicles will be supplied with a full tank of fuel. It is the customer's responsibility to refill the vehicle at the end of the rental period. Fuel charges or fuel shortage will be charged at current pump prices plus a refilling surcharge. For 4 hour van rentals, fuel does not have to be replaced, fuel is charged at a per mileage rate depending on the size of van hired.

One way car & van rental

One-way car & van rental is available but this will incur an additional charge. This one-way car or van rental charge will be added to your total cost at time of booking.

Vehicle availability

To avoid disappointment vehicles should be booked in advance. Models shown and all descriptions are for general guidance only and while every effort is made to comply with requirements we cannot guarantee a specific model.

Arnold Clark Car & Van Rental reserves the right to refuse rental and to amend terms and conditions without notice.

Child seats

Children under 12 years of age or less than 135 cm in height are required to sit in an appropriate child seat while in cars. We have baby and child seats available to accommodate your family's needs – just ask our friendly staff, who will be happy to help. Please note that Arnold Clark staff are unable to fit child seats into the vehicle. This must be carried out by the hirer.

You can find out more information about the [child car seat rules](#) here.

Airport shuttle bus

Most of our airport branches offer a pick-up and drop-off service to and from the airport. All you have to do is call our branch when you arrive and you will be collected. We will also take you back to the airport once your hire is complete. Check our Airport Procedures page for more information on the specific airports.